WORKJAM TASK & AUDIT

WHAT COULD YOU ACCOMPLISH
IF EACH LOCATION IN YOUR
ORGANIZATION WAS ALIGNED?

Task Management

Roll out tasks and workflows to all your locations, and in real-time know where you stand. Auto-scoring each locations helps you and incentivizes location managers to excel on the leaderboard.

Location Audits

Conduct location walks with ease. Report down as well as up – in just moments, assigning awards or corrective actions as needed. Make sure all locations represent the vision 100%.
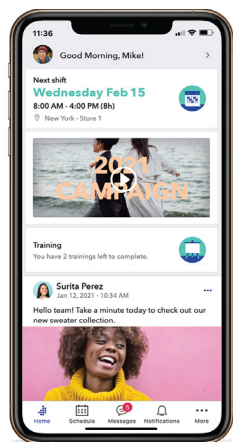
Incident Management

Empower each location to report with photos and video. Track each incident as it occurs. Manage and assist your staff in real-time with best practice training and support communications.

Reporting & Analytics

Measure each location's proficiency against their performance. Make informed decisions and focus on key areas of need to ensure consistency.

WHAT IS WORKJAM?

WorkJam is the only operations platform that brings together Communications, Learning & Task Management into a single mobile app. It's the platform industry leaders choose to connect and direct their frontline and achieve the full potential of their workforce.

WorkJam streamlines operations and communications helping you to drive a consistent customer experience. WorkJam's proven ROI and expertise helps deliver improved compliance and continuity with lower absenteeism and attrition rates by providing your frontline management and workforce the tools to engage and get the job done – consistently - ensuring that everyone has the information, context and tools needed to be successful in their roles.

CUSTOMERS WHO UPGRADED TO WORKJAM

DaVita · Health Sciences North Foundation | Fondation Horizon Santé-Nord · dentalcorp · Woolworths · Sticky Fingers Smokehouse · FITNESS & LIFESTYLE GROUP · BIGW · Atlanta Hawks Basketball

ULTA BEAUTY · NEX Navy Exchange · aramark · KWIK TRIP · Fresh Ideas Food Service Management · HOME SENSE · Forward Convenience Stores

Shell · Chatime · SUBWAY · VILLAGE CINEMAS · Couche-Tard · CIRCLE K · at home The Home Décor Superstore · SHEETZ

WORKJAM BENEFITS

☑ **IMPROVED CUSTOMER EXPERIENCE**
Increase sales with a better-informed workforce

☑ **COMPANY-WIDE CONSISTENCY**
With mandatory messaging and interactive channels, employees will be in-the-know

☑ **INFORMED, ENGAGED EMPLOYEES**
Inform, award & recognize achievements

☑ **INCREASED COMPLIANCE**
Get rid of 3rd party applications not secured by your business

☑ **UNPRECEDENTED REACH**
Leadership now has the power to connect with every employee

☑ **SINGLE SOURCE FOR THE FRONTLINE**
Synchronizes with any HR, WFM, iOT platform. Bring everything together into one platform

☑ **WORKPLACE INCLUSION**
Localization in 35 languages and visualization improves adoption and adherence

☑ **COMPLETE SOLUTION**
No other platform combines Task, Training with Realtime Communications

☑ **ADVANCE YOUR WORKPLACE CULTURE**
Build engagement & loyalty

☑ **CONTINUOUS IMPROVEMENT**
Optimize your communications with detailed insights for better message timing and content

WHY WORKJAM TASK MANAGEMENT?

Organizations need to take their task management out of the back office and put it squarely where it belongs: on the floor and in the hands of the people actually doing the tasks. Simple checklists and dated progress reporting have been replaced by real-time multi-step task assignments down to the employee, with triggered auto-corrective alerts, actions, re-training, and auto-reassignment based on staff changes. As part of the Frontline Digital Workplace, WorkJam task management and location auditing is fully integrated to drive greater productivity, margins and compliance.

WHAT CUSTOMERS SAY ABOUT SWITCHING TO WORKJAM

"Our strategy is to invest in our people and establish excellent relationships with them through enhanced communication and messaging. The WorkJam application goes a long way in helping us achieve that goal."
Supply Chain Manager

WorkJam has been a vital tool, both pre and during the COVID challenges that we're facing today. ...we're going to come out of the COVID challenges stronger, and leverage WorkJam even further."
Mark Williams, Global Retail Enablement, Shell Oil

"We want employees to be able to quickly and easily know exactly how to pass on the right information, the right promotions, the right answers, and the right experience to our customers. Having a digital workplace will become even more important for us, not just this year, but every year."
Gerard Turner, Head of Operations, Village Entertainment

WHY CUSTOMERS CHOOSE WORKJAM

WorkJam helps drive operational efficiencies while cultivating a culture that inspires frontline employees to be passionate and self-directed brand ambassadors.

IMPROVED FRONTLINE PRODUCTIVITY

Informed employees work far more productively and positively which in turn upgrades your customer experience. It also reduces absenteeism and turnover.

INCREASED DECISION & EXECUTION SPEED

Efficient, scalable communication speeds up your decision process. Disperse information in real-time to your entire workforce. Shorten your feedback loop with robust survey technology.

ELEVATED SECURITY & COMPLIANCE

WorkJam's administrative interface is optimized for compliance. Military-grade security, administrator audits, and digital loss prevention reduce legal risk.

LOWER OPERATING COSTS

Eliminate manual communication. Say goodbye to paper, ink & the costs of miscommunication. Consolidate legacy IT systems and save - WorkJam reduces the need for multiple systems.

HIGH ADOPTION RATES

All of our unique features dovetailed by our Digital Launchpad provides a total frontline solution, a single pane of glass, that naturally drives adoption to 89% on average.

EXCLUSIVE FRANCHISE MANAGEMENT TECHNOLOGY

Franchise workers control the customer experience. Franchisors are now able to collaborate, train, and engage with franchisees and their frontline workforce without needing any personal information

USE CASES

Health & Safety	Inventory/Deliveries	Employee Achievements	Emergency Information
Policy Reminders	Loyalty Programs	Training Opportunities	Employee Feedback
HQ Announcements	HR & Benefits	Sales & Marketing Updates	

WORKJAM'S DIFFERENTIATORS

PROVEN ROI | Forrester calculated WorkJam's average ROI at 410% ROI with a payback period of 6 months.

HIGHEST INDUSTRY ADOPTION RATES | WorkJam checks more boxes than any other solution and offers a complete digital workplace through a single platform, with common adoption rates of 80% and more. Every module has been built to work in concert with each other.

DIGITAL LAUNCHPAD | Cross-link any additional back office solutions through WorkJam Digital launchpad and drive more value from our high adoption rates.

MODULAR & CONFIGURABLE | In case you need specific functionality, WorkJam's modular build allows you to choose the right configuration for you and your business.

INDUSTRY EXPERIENCE | WorkJam's team has decades of experience with small and medium businesses in retail management, hospitality, distribution and logistics, operations, and more.

IRONCLAD SECURITY | Trusted by Fortune 500 companies, WorkJam exceeds the standards set forth by military, financial services, and healthcare sectors, with continuous testing and rigorous security controls.

ENTERPRISE CLASS & SMB-READY | WorkJam can handle the fast-paced, demanding environment of household-name Fortune 500 companies, and is easily adjustable for smaller teams.

COMPLIANT | Extensive administrative controls, robust access control

THE WORKJAM DIFFERENCE

	WORKJAM	MOST COMMS APPS	MOST LEARNING APPS	MOST TASK APPS
THE PLATFORM				
Single Source of Truth	✓			
Location Address Aware	✓			
Geofenced Content Access (default)	✓			
Multipoint Geofenced Content Access	✓			
IP Fenced Content Access	✓	✓	✓	✓
Realtime Analytics Reports	✓			✓
Strict User Role Access	✓			✓
35+ Languages	✓			
A Single Platform That Drives Better Adoption	✓			
COMMUNICATIONS				
1/1 and Group Realtime Messaging	✓	✓		
Targeted Communications	✓	✓		
Dynamic Target Audience Engine	✓			
Mandatory Response Communications	✓			
Surveys & Polls	✓			
Survey Point Badges	✓			
Read Receipts	✓			
Social Sharing & Community	✓			
LEARNING				
Training & Measurement	✓		✓	
SCORM & xAPI Training Support	✓		✓	
Custom Test & Quiz Creation Tools	✓		✓	
Rewards, Gamification & Leaderboards	✓			
Training Point Badges	✓			
TASK MANAGING				
Front Line Task Management	✓			✓
Multistep Tasks with Cascades	✓			✓
Auto-corrective task actions and top down visibility	✓			
Task Performance Ranking by Location	✓			
Location Auditing Tools	✓			✓
Task Confirmations with Video	✓			
Incident Management Tools	✓			✓
iOT Connectivity	✓			✓
Realtime Task Reports Down to Location & Employee	✓			